

Gloucester City Homes



Squatters Policy

In partnership with

GLOUCESTER
CITY COUNCIL



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You can also contact us using our online reporting forms.

Please note our website is speech enabled and you can adjust the size of the text and translate it to other languages.

Get our information in other formats

If you would like any part of this document explained, translated or provided in another format such as large print, audio or Braille, please contact our Customer Services Team on 0800 408 2000.

Bengali

যদি আপনি এই ডকুমেন্ট অন্য ভাষায় বা ফরমেটে চান অথবা যদি আপনার একজন ইন্টারপ্রেটারের প্রয়োজন হয়, তাহলে দয়া করে আমাদের সাথে যোগাযোগ করুন।

Chinese

本文件可以翻译为另一语文版本，或制作成另一格式，如有此需要，或需要传译员的协助，请与我们联系。

Gujarati

જો તમને આ દસ્તાવેજ બીજી ભાષા અથવા રચનામાં જોઈતો હોય, અથવા જો તમને ઇન્ટરપ્રિટરની સેવાઓ જોઈતી હોય તો, કૃપા કરી અમારો સંપર્ક સાધો.

Polish

Aby uzyskać ten dokument w innym języku lub formacie, albo jeżeli potrzebujesz usług tłumacza, skontaktuj się z nami.

Urdu

یہ دستاویز اگر آپ کو کسی دیگر زبان یا دیگر شکل میں درکار ہو، یا اگر آپ کو ترجمان کی خدمات چاہئیں تو برائے مہربانی ہم سے رابطہ کیجئے۔

[Translation reads: If you would like this document in another language or format or require the services of a translator, please contact us.]

STATUS (Draft / Approved / Updated / Archived)	REFERENCE
APPROVED	\\Gloscitys89\filestore\06_ Policies_ &_ Procedures\06 Current GCH Policies & Procedures\07 Tenancy & Estate Management\01 Tenancy Management\Squatters Policy and Procedure CONTROLLED.doc
<p>Important Notice: Printed paper copies of this procedure are uncontrolled. The current version of this procedure is available on the Intranet</p>	

Documentation Master Sheet
Amendments to this Document are Detailed Below

Version Number	Date Amended	Comments	Date Approved	Author	Approved By
1	31/3/2010	This is an initial Policy document	23/06/2010	RSH	Services & Operations Committee

Summary of most recent changes:



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1. Overall Aim

To ensure that Gloucester City Homes properties are being utilised in the best way for our tenants. We are working toward sustainable communities and making communities our customers can be proud to live in. By having a policy in place our officers have a clear set of guidelines to work to in a bid to rid properties of squatters.

2. Supporting Aims

To avoid damage to our properties as a result of squatters.

3. Relevant Legislation

[Housing Act 1985](#);

[Criminal Justice and Public Order Act 1994](#);

[Land Registration Act 2002](#).

4. Service Standards

We will visit and start the investigation within 5 working days of the report of squatters being in a property.

We aim to get the property back within one month by using the legal process.

5. Performance Targets

We will aim to take back any properties we suspect to be occupied by squatters.