

Press release

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The Lampreys Community Pride Day

Courtyards at The Lampreys estate got a great new look during a Gloucester City Homes Community Pride Event held on Tuesday 19th May.

The day was a great success despite the rain and hail which attempted to put a damper on the proceedings. Residents joined with GCH staff and partners Morrison to clear the courtyards and fill wooden planters with an array of plants to brighten up the area.

GCH Chief Executive Ashley Green comments: 'We are delighted with the results and hope that residents will enjoy using the improved areas over the summer months.'

Claire Lillie of The Lampreys Residents Association added: 'Everyone worked so hard and had fun despite the terrible weather. It's been a great opportunity to brighten up the estate and everyone is delighted with the results.'

The concept of Community Pride has been developed in partnership with tenants during a review of 2008 Community Action Days and marks a significant move from tidying areas to developing community pride. Each event features different activities, individually tailored to the needs and interests of residents in that area.

Community Pride Days are an opportunity for local residents to join together and take part in activities that will make a real difference to the community and instil a sense of pride in the community.

For further information please contact GCH Resident Involvement Team on 0800 408 2000 or visit www.gloscityhomes.co.uk

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NOTES TO EDITORS:

Gloucester City Homes is a 2 star Arms Length Management Company, which provides housing management services to 4900 homes in Gloucester on behalf of the City Council. The company is carrying out a £40 million improvement programme to bring customers' homes to the Decent Homes Standard. Since Gloucester City Homes was created in 2005 it has:

- Achieved a 2* rating (Good service) from the Audit Commission in June 2007
- Secured £39.6 million in Decent Homes funding to meet the Government's Decent Homes standard and completed improvements to over 1200 homes in the City.
- Become the first housing provider in the County to achieve a Gold standard for its supporting people services
- Achieved Investors in People Accreditation for performance management of our staff
- Achieved ISO 9001 for Quality Management systems, re-accredited again on the 9th March 2009 following re-inspection
- Achieved "managing for others" status with the Housing Corporation
- Achieved Investment Partner status with the Housing Corporation
- Implemented a programme of training for staff to achieve the Institute of Customer Service Awards
- Achieved the Customer Services Excellence Award in April 2009
- Achieved the Equalities Framework Award April 2009

