

Press release

Ref: GCH

Date: 18th December 2009

Festive treat for GCH sheltered scheme residents

You are invited to send a reporter/photographer to the GCH Sheltered Housing Extravaganza on Tuesday 22nd December at Walls Social Club, Gloucester.
Starts: 12.00 noon. Lunch: 12.30. Entertainment: 14.00. Pantomime 15.00

Over 200 residents of Gloucester City Homes sheltered housing schemes are set to enjoy an afternoon of festive entertainment on Tuesday 22nd December at a Christmas party to be held at Walls Social Club.

The event will include a traditional Christmas meal served by volunteers from Young Gloucestershire and GCH staff.

A performance by the GCH Sheltered Housing Choir will kick off an afternoon of entertainment, including dancing by children from the White City Adventure Playground.

The afternoon entertainment continues with a performance of 'Jack, some dwarves and a magic lamp' a pantomime specially written, produced and performed by the GCH Supported Housing Team.

GCH Supported Housing Manager Di Wilks commented: 'Following the success of last year's event, we are delighted to present our second annual pantomime to our residents. It's a fantastic opportunity for residents from across our sheltered schemes to get together and celebrate the festive season.'

ENDS

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Notes to editors:

Gloucester City Homes is a 2 star Arms Length Management Company, which provides housing management services to 4900 homes in Gloucester on behalf of the City Council. The company is carrying out a £40 million improvement programme to bring customers' homes to the Decent Homes Standard. Since Gloucester City Homes was created in 2005 it has:

- Achieved a 2* rating (Good service) from the Audit Commission in June 2007
- Secured £39.6 million in Decent Homes funding to meet the Government's Decent Homes standard and completed improvements to over 1200 homes in the City.
- Become the first housing provider in the County to achieve a Gold standard for its supporting people services
- Achieved Investors in People Accreditation for performance management of our staff
- Achieved ISO 9001 for Quality Management systems, re-accredited again in September 2009 following re-inspection
- Achieved "managing for others" status with the Housing Corporation
- Achieved Investment Partner status with the Housing Corporation
- Implemented a programme of training for staff to achieve the Institute of Customer Service Awards
- Achieved the Customer Services Excellence Award in April 2009 and Special Recognition Award in October 2009
- Achieved the Equalities Framework Award April 2009