



Press release

Ref: GCH

Date: 14th May 2009

GCH Community Engagement Events

Gloucester City Homes is holding two Community Engagement Events on Thursday May 21st.

Times and venues of the events are:

Oliver Close Sheltered Housing Scheme Tuffley, 10.00am to 2.00pm

The Children's Compass Centre, Coney Hill, 10.00am to 4.00pm

Community Engagement Events are an opportunity for local residents to meet Gloucester City Homes staff, and those from partner organisations to discuss issues that concern them regarding the local area. A Police Community Support Officer will also attend the Coney Hill Event.

For further information please contact Gloucester City Homes on 0800 408 2000 or visit www.gloscityhomes.co.uk

ENDS

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NOTES TO EDITORS:

Gloucester City Homes is a 2 star Arms Length Management Company, which provides housing management services to 4900 homes in Gloucester on behalf of the City Council. The company is carrying out a £40 million improvement programme to bring customers' homes to the Decent Homes Standard. Since Gloucester City Homes was created in 2005 it has:

- Achieved a 2* rating (Good service) from the Audit Commission in June 2007
- Secured £39.6 million in Decent Homes funding to meet the Government's Decent Homes standard and completed improvements to over 1200 homes in the City.
- Become the first housing provider in the County to achieve a Gold standard for its supporting people services
- Achieved Investors in People Accreditation for performance management of our staff
- Achieved ISO 9001 for Quality Management systems, re-accredited again on the 9th March 2009 following re-inspection
- Achieved “managing for others” status with the Housing Corporation
- Achieved Investment Partner status with the Housing Corporation
- Implemented a programme of training for staff to achieve the Institute of Customer Service Awards
- Achieved the Customer Services Excellence Award in April 2009
- Achieved the Equalities Framework Award April 2009