

Press release

Ref: GCH

Date: 29th May 2009



Matson & Robinswood
Tenants and Residents
Association

Matson Community Pride Event



A programme of improvements at block 36-38 Winnycroft Lane will receive the finishing touches at a Community Pride Event being held on Friday 5th May starting at 10am.

The Community Pride Day is being held in partnership with Matson & Robinswood Residents Association along with GCH partners Lovell and Morrison.

The event will feature the installation of new planters at the front of the block.

The event marks the culmination of a programme of improvements completed in recent weeks at the block, including a new car park barrier, landscaping, renewing fencing and gates and re-turfing of individual gardens, new boundary fencing, renewing footpaths and drainage and a general clean up.

GCH Chief Executive Ashley Green comments: 'We have carried out extensive improvements to the external communal areas of this block and we hope that as many residents as possible will join us on the day to complete the project.'

The concept of Community Pride has been developed in partnership with tenants during a review of 2008 Community Action Days and marks a significant move from tidying areas to developing community pride. Each event will feature different activities, individually tailored to the needs and interests of residents in that area.

Community Pride Days are an opportunity for local residents to join together and take part in activities that will make a real difference to the community and instil a sense of pride in the community.

Local residents are welcome to join in on the day and should wear suitable clothing and footwear.

For further information please contact GCH Resident Involvement Team on 0800 408 2000 or visit www.gloscityhomes.co.uk

ENDS

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NOTES TO EDITORS:

Gloucester City Homes is a 2 star Arms Length Management Company, which provides housing management services to 4900 homes in Gloucester on behalf of the City Council. The company is carrying out a £40 million improvement programme to bring customers' homes to the Decent Homes Standard. Since Gloucester City Homes was created in 2005 it has:

- Achieved a 2* rating (Good service) from the Audit Commission in June 2007
- Secured £39.6 million in Decent Homes funding to meet the Government's Decent Homes standard and completed improvements to over 1200 homes in the City.
- Become the first housing provider in the County to achieve a Gold standard for its supporting people services
- Achieved Investors in People Accreditation for performance management of our staff
- Achieved ISO 9001 for Quality Management systems, re-accredited again on the 9th March 2009 following re-inspection
- Achieved "managing for others" status with the Housing Corporation
- Achieved Investment Partner status with the Housing Corporation
- Implemented a programme of training for staff to achieve the Institute of Customer Service Awards
- Achieved the Customer Services Excellence Award in April 2009
- Achieved the Equalities Framework Award April 2009

