



Press release

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Gloucester City Homes Down Your Street Event

Gloucester City Homes' customers will have the chance to have some fun as well as have their say about the company's programme of improvement for their homes and estates at their **Down Your Street** Event. The event is being held at Gloucester Rugby Club on Tuesday 12th May from 3.30 to 6.00pm.

Down Your Street will also focus on how GCH customers can get involved, with information to hand about the range of opportunities available including GCH Customer Forum, tenant Board membership, becoming a block or street representative or a tenant inspector.

The event will feature the launch of the new GCH GIFTS discount card for tenants. The card offers a wide range of discounts at local and national outlets and is being offered by GCH as a thank you to tenants who look after their homes, neighbourhoods and the environment. The card will be officially launched at the event by GCH tenant and TPAS Connecting People Awards Tenant of the Year (Midlands) winner Mike Groom.

There will be a range of display stands at the event featuring information about environmental issues, and services provided by GCH's partners.

With entertainment for the children, free refreshments and free entry into a draw to win a fantastic array of prizes, **Down Your Street** is an event not to be missed!

Tenants who need help to get to and from the event can call 0800 408 2000 to arrange transport and free parking is also available.

The event is sponsored by Gloucester City Homes' partners, Lovell and Morrison.

For further information visit www.gloscityhomes.co.uk

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Notes to editors:

Gloucester City Homes is a 2 star Arms Length Management Company, which provides housing management services to 4900 homes in Gloucester on behalf of the City Council. The company is carrying out a £40 million improvement programme to bring customers' homes to the Decent Homes Standard. Since Gloucester City Homes was created in 2005 it has:

- Achieved a 2* rating (Good service) from the Audit Commission in June 2007
- Secured £39.6 million in Decent Homes funding to meet the Government's Decent Homes standard and completed improvements to over 2500 homes in the City.
- Become the first housing provider in the County to achieve a Gold standard for its supporting people services
- Achieved Investors in People Accreditation for performance management of its staff
- Achieved ISO 9001 for Quality Management systems, re-accredited again on the 9th March 2009 following re-inspection
- Achieved "managing for others" status with the Housing Corporation
- Achieved Investment Partner status with the Housing Corporation
- Implemented a programme of training for staff to achieve the Institute of Customer Service Awards
- Achieved the Customer Services Excellence Award in April 2009
- Achieved the Equalities Framework Award April 2009