



Press release

Date: 28th May 2010

The Lampreys Community Pride Day a great success!

Gloucester City Homes with a range of partners had a fantastic day with residents and the local community in the Lampreys area of the city on the 27th May.

The aim of this event was to:

- Provide residents access to a range of information.
- Raise awareness of services.
- Install CCTV cameras for residents' security.
- Enhance the sense of community and pride in The Lampreys.
- Improve the appearance of the environment around The Lampreys through planting flowers, weeding and painting as well as general tidy up.

Gloucester City Homes Chief Executive Ashley Green says:

'Our Community Pride day at the Lampreys was a fantastic day. With everyone's help we can make huge improvements to local areas at these events. I would like to thank all the residents and our partners who joined us on the day to complete the improvements residents had identified and to make the event such a huge success.'

Claire Lillie, Chair of The Lampreys Tenants Association commented:

"We had excellent weather for the day and everybody worked extremely hard to make this one of the best Pride Day's that The Lampreys has seen. I am very happy with all of the work done."

Gloucester City Homes would like to thank our partners Lovell as well as Buildbase, GL Communities, Eastbrook Day Centre and the Gloucester PCSOs for supporting the event.

We look forward to the rest of our summer programme of Community Pride events.

For more information about future events please contact GCH Customer Services Team on 0800 408 2000 or 01452 530626 or visit www.gloscityhomes.co.uk or GCHTV on the Looking Local service.

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Contact: Jenny Wyatt Head of Marketing and Communications

Tel: 01452 396559

Email: jenny.wyatt@gloscityhomes.co.uk

www.gloscityhomes.co.uk

NOTES TO EDITORS:

Gloucester City Homes is a 2 star Arms Length Management Company, which provides housing management services to 4900 homes in Gloucester on behalf of the City Council. The company is carrying out a £40 million improvement programme to bring customers' homes to the Decent Homes Standard. Since Gloucester City Homes was created in 2005 it has:

- Achieved a 2* rating (Good service) from the Audit Commission in June 2007
- Secured £39.6 million in Decent Homes funding to meet the Government's Decent Homes standard and completed improvements to over 3000 homes in the City.
- Become the first housing provider in the County to achieve a Gold standard for its supporting people services
- Achieved Investors in People Gold Accreditation for performance management of our staff
- Achieved ISO 9001 for Quality Management systems, re-accredited again in September 2009 following re-inspection
- Achieved "managing for others" status with the Housing Corporation
- Achieved Investment Partner status with the Housing Corporation
- Implemented a programme of training for staff to achieve the Institute of Customer Service Awards
- Achieved the Customer Services Excellence Award in April 2009 and Special Recognition Award in October 2009
- Achieved the Equalities Framework Award April 2009