



# Press release

Ref: GCH

Date: 1<sup>st</sup> December 2009

## GCH awarded Anti Social Behaviour Injunction

Gloucester City Homes has succeeded in obtaining an Anti-Social Injunction against Paul Rogers of Kingsholm. The 2-year injunction was granted on 27<sup>th</sup> November by His Honour District Judge Thomas to stop Mr Rogers from causing further alarm and distress to his neighbour.

Gloucester City Homes applied to the County Court for an Anti Social Behaviour injunction following a barrage of incidents between two warring neighbours. The dispute between the neighbours had been ongoing despite various attempts by Gloucester City Homes and Gloucester Police to resolve the situation amicably.

GCH is also taking legal action against the other party in the dispute.

Anti-Social Behaviour Officer, Sarah Wilce and the Anti-Social Behaviour Reduction Unit carried out several joint visits to both parties and local residents and provided mediation services. As this was unsuccessful, legal action had to be taken to restore peace in the community.

Anti-Social Behaviour Officer Sarah Wilce says "I am delighted to have taken this action against someone who has breached their conditions of tenancy and refused to work with Gloucester City Homes to modify their behaviour. I hope the granting of this injunction will provide an opportunity for Mr Rogers and his neighbour to live peacefully in their homes and to give the community of Kingsholm some well-deserved respite."

Chief Executive Ashley Green added "It is absolutely right that this type of action is taken against individuals who blight the lives of our customers. It is my view that this sort of person who causes anti-social behaviour should be tackled forcefully allowing everyone else in the area to live in peace as a result. Again, let me reiterate that we will not tolerate any form of anti-social behaviour on our estates and my team will deal with these issues accordingly."

**ENDS**

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**NOTES TO EDITORS:**

**Gloucester City Homes** is a 2 star Arms Length Management Company, which provides housing management services to 4900 homes in Gloucester on behalf of the City Council. The company is carrying out a £40 million improvement programme to bring customers' homes to the Decent Homes Standard. Since Gloucester City Homes was created in 2005 it has:

- Achieved a 2\* rating (Good service) from the Audit Commission in June 2007
- Secured £39.6 million in Decent Homes funding to meet the Government's Decent Homes standard and completed improvements to over 1200 homes in the City.
- Become the first housing provider in the County to achieve a Gold standard for its supporting people services
- Achieved Investors in People Accreditation for performance management of our staff
- Achieved ISO 9001 for Quality Management systems, re-accredited again in September 2009 following re-inspection
- Achieved "managing for others" status with the Housing Corporation
- Achieved Investment Partner status with the Housing Corporation
- Implemented a programme of training for staff to achieve the Institute of Customer Service Awards
- Achieved the Customer Services Excellence Award in April 2009 and Special Recognition Award in October 2009
- Achieved the Equalities Framework Award April 2009