

Press release

Date: 10th July 2009

Westgate residents Community Pride Day a great success!



More photos attached below.

Gloucester City Homes with a range of partners had a fantastic day with residents and the local community in the Westgate area of the city on the 9th July.

The aim of this event was to:

- Provide residents access to a range of information.
- Raise awareness of services.
- Raise awareness of living a greener lifestyle.
- Enhance the sense of community and pride in Westgate.
- Improve the appearance of the environment around Westgate through planting flowers.

Lisa Howarth, Head of Customer Services and Community Investment comments:-

“This is a great example of how Community Pride events bring the community together developing pride and belonging. I would like to thank everyone who supported the event including residents who attended and in particular Westgate Tenants Consultative Committee who have worked closely with Gloucester City Homes to make this event successful.”

She added “it was great to see our partners like Enterprise and Lovell so heavily involved in the day. Enterprise for example put extra resources in to making sure that the community looks wonderful through their grounds maintenance programme.”

Maureen Norman, Chair of the Westgate Tenants Association commented

“This was a brilliant day for all concerned and the residents enjoyed the opportunity to speak to partners and Gloucester City Homes staff. What was really useful was the opportunity to talk to Lovell who are delivering the Decent Homes investments on behalf of Gloucester City Homes. Tenants were told when their new kitchens and bathrooms will be installed in the early autumn and were able to see what choices of unit and colours they could have in their homes.”

Partners who supported this event were:-

1. Gloucester Works
2. Gloucester Urban Regeneration Company
3. Gloucester Welfare Benefits
4. Meningitis Trust
5. Adult Education
6. Severn Wye Energy
7. Fire Service
8. Gloucestershire Constabulary
9. Learning Champions
10. Care & Repair
11. Carers Gloucesterhire
12. Gloucester City Homes Lifelink
13. Gloucester City Homes ASB
14. Gloucester City Homes Decent Homes
15. Lovells contractors
16. GCC Health Improvement Facilitator
17. Gloucester in Bloom
18. Gloucester Traders

Gloucester City Homes would like to thank those partners and Gloucester Traders, Gloucester Folk Museum, Reflexologist, Tartaglias Ice Cream, Harpist, John Harris, Spencers Delicatessen, Keelings Newsagents, Sugar Celebrations, Passion Flower Florists, Pig in the City public house, Dick Whittington public house, Burger Star, Papillon Hairdressers, Cineworld who supported the event.

We look forward to the summer programme of Community Pride events.



ENDS

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NOTES TO EDITORS:

Gloucester City Homes is a 2 star Arms Length Management Company, which provides housing management services to 4500 homes in Gloucester on behalf of the City Council. The company is carrying out a £40 million improvement programme to bring customers' homes to the Decent Homes Standard. Since Gloucester City Homes was created in 2005 it has:

- Achieved a 2* rating (Good service) from the Audit Commission in June 2007
- Secured £39.6 million in Decent Homes funding to meet the Government's Decent Homes standard and completed improvements to over 1200 homes in the City.
- Become the first housing provider in the County to achieve a Gold standard for its supporting people services
- Achieved Investors in People Accreditation for performance management of our staff
- Achieved ISO 9001 for Quality Management systems, re-accredited again on the 9th March 2009 following re-inspection
- Achieved "managing for others" status with the Housing Corporation
- Achieved Investment Partner status with the Housing Corporation
- Implemented a programme of training for staff to achieve the Institute of

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Customer Service Awards

- Achieved the Customer Services Excellence Award in April 2009
- Achieved the Equalities Framework Award April 2009

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