

Gloucester City Homes

Semi Warden Schemes

June-06

From an initial issue of 109 surveys, the following scores out of 10 have been achieved from 61 replies (55.96% return)

Questions	Average Score
1. How helpful were the staff of Gloucester City Homes when you moved into your new home?	7.30
2. How important is it to you to remain independent in your own home with your own front door key?	9.72
3. How helpful is the Semi Warden Service at accessing support on your behalf?	7.75
4. How valuable do you find the lifelink alarm service?	8.11
5. How highly would you rate the out of hours emergency "On-Call" team?	7.81
6. How happy are you with the layout and external surroundings of your property?	7.69
7. How do you rate the service provided by the Semi Warden?	7.93
8. Overall, how satisfied are you with the Semi Warden Service you receive?	7.93
	8.03

