

# ALL CITY SURVEY APRIL 2009

## COMMUNICATIONS

April-09

Questions	Average Score
1. How good do you think GCH is at keeping you informed about its services?	8.62
2. How good do you think GCH is at letting you know about GCH meetings and events?	8.54
3. How good do you think GCH is at keeping you informed about its home improvement programme?	8.43
4. Does the information we send you promote a positive professional image of GCH?	8.43
5. Do you find the letters GCH sends you clear and easy to understand?	8.86
6. Do you find our leaflets, handbooks and other information clear and easy to understand?	8.91
7. How informative and easy to use do you find the GCH website?	7.89
8. How informative do you find the GCH newsletter, Tenant Times?	8.84
9. How useful do you find the GCH 2009 Calendar?	8.75
10. How good is GCH at communicating with you in the format that you prefer, for example standard	9.08
<b>OVERALL AVERAGE</b>	<b>8.64</b>

