

# Adapting your home

আপনার বাড়ি উপযোগী করা

改善你的家居

તમારા ઘરમાં અનુકૂળતા મુજબના ફેરફારો કરવા

Przystosowanie Twojego domu

ضرورتوں کے مطابق اپنے مکان میں ردو بدل کرنا

RESIDENT  
APPROVED



The Government Standard

# Adapting your home

**We know that more of you need to have your homes adapted to help you stay independent at home. We want to help you stay in your own home for as long as it's good for your health and well-being.**

We work with Gloucester City Council, Gloucestershire County Council, Gloucestershire Primary Care Trust and our repairs and improvement partners to provide this service.

The Primary Care Trust's occupational therapists do assessments on the County Council's behalf. They can arrange for you to have aids such as

hoists, toilet frames, bed levers and shower chairs. There are over 200 items. Please contact us for more details.

Occupational therapists also recommend if you need to have your home adapted. If it is reasonable and practical to do this work our repairs or improvement partners will complete it.

Otherwise we will work with the City Council to find you a more suitable home. We can also help with your removal costs.

### **Types of work**

There are three types of adaptation work. These are minor, standard and

major (with or without planning permission).

- minor work can include grab bars, lever taps, extra stair rails, lowering light switches, raising electric sockets, specialist smoke alarms for the deaf etc



- standard work may include fixing equipment supplied by social services; more sockets for appliances needed for functional/medical needs, poles and rails, handrails, half-steps, over-bath showers, relocating sockets or switches, etc.
- major work may include stairlifts, replacing baths with showers, ramps, vehicle hardstandings, heating, through-floor lifts, widening doors, ceiling tracks, mobility standard kitchens, extra WC/wash facilities, etc.

If you need any of this work, please contact us. We will be pleased to arrange it or ask an occupational therapist to assess your needs.

We will acknowledge your request within 1 working day. If there is no need for an assessment we normally do the work within 7 calendar days.

If you need an assessment, the Occupational Therapy Service aims to complete this within 28 days.

After the assessment, we normally:

- do minor work within 7 calendar days
- do standard work within 28 calendar days
- do major work that doesn't need planning permission within 42 calendar days
- do major work that needs planning permission within a time we agree with you and the occupational therapist.

This takes into account your needs, the amount of work and the time it takes to get any planning permission and building regulation approval.

The Occupational Therapy Service will normally provide any aids you need within 7 calendar days of your assessment.

**Please contact us for more details. Or visit our website at [www.gloscityhomes.co.uk](http://www.gloscityhomes.co.uk) or GCHTV on the Looking Local service.**



## Contacting us

Customer Services Team, Gloucester City Homes, Atlantic Suite,  
Southgate House, Southgate Street, Gloucester GL1 1UB

**Customer Services Line:** 0800 408 2000 (freephone)

or 01452 530626 (normal call charges apply)

**Text:** 0778 148 2656 **Fax:** 01452 396599 **Minicom:** 01452 396161

**Email:** [customer.services@gloscityhomes.co.uk](mailto:customer.services@gloscityhomes.co.uk)

**Web site:** [www.gloscityhomes.co.uk](http://www.gloscityhomes.co.uk) **Digital TV:** GCHTV on Looking Local

You can also contact us using our online reporting forms. Our website is speech enabled and you can adjust the size of the text and translate it to other languages.

If you would like any part of this document explained, translated or provided in another format such as large print, audio or Braille, please contact us.

আপনি যদি এই ডকুমেন্টের কোন অংশের ব্যাখ্যা, অনুবাদ অথবা বড় অক্ষর, অডিও অথবা ব্রেইলের মত অন্য কোন ফরম্যাটে চান তাহলে দয়া করে আমাদের সাথে যোগাযোগ করুন।

Bengali

如果您希望我們解釋、翻譯本文檔，或提供大字體、音頻或盲文等其他版本，敬請聯繫我們。

Chinese

જો આપને આ પુસ્તકમાંના કોઈપણ ભાગની સ્પષ્ટીકરણ જોઈતી હોય અથવા આ પુસ્તક અન્ય ભાષામાં અથવા રૂપમાં જોઈતી હોય, દાખલા તરીકે, મોટા અક્ષરોમાં, ઓડીયો પર અથવા બ્રેઇલમાં, તો કૃપા કરી અમારા સાથે સંપર્ક કરો.

Gujarati

Proszę zgłosić się do nas po uzyskanie wyjaśnień, przetłumaczenia względnie uzyskania niniejszego dokumentu w większym druku, w postaci dźwiękowej lub języku dla niewidomych.

Polish

اگر آپ اس دستاویز کے کسی حصے کی وضاحت، ترجمہ یا کسی اور شکل میں جیسے کہ بڑے حروف، آڈیو یا ابھرے حروف میں حاصل کرنا چاہتے ہیں، تو براہ مہربانی ہم سے رابطہ کریں۔

Urdu