

# Decorating your home



আপনার বাড়ি সাজানো  
裝飾你的家居

तमारा घरनी सजावट करवी

Dekorowanie/malowanie Twojego domu

اپنے مکان کی ڈیکوریٹنگ (تزیین) کرنا

**RESIDENT  
APPROVED** ✓



# Decorating your home

## **Your tenancy agreement says you are normally responsible for decorating the inside of your home.**

However, we may be able to help if:

- everyone in your home is elderly or disabled
- your home needs decorating, and
- you do not have any local family members to help.

We can offer you either paint or wallpaper if you have someone to help you to do the work. We can do this about every 3 years.

If not, we may be able to do the work for you. We

would do this about every 7 years.

Please note we have a limited amount of time and money available for this work each year. We may not always be able to help straight away, offer materials or do work within the above times.

All the homes we let should be reasonably decorated. If you are moving into a new home that needs decorating and would like to do the work yourself, we can offer you paint and wallpaper.

If you ask us for help with decorating we will:

- visit you to find out what you need, and how and when we can help, within 5 working days
- if we can help, either give you decorating vouchers or add your name to a work programme and tell you when we will do the work, within 1 working day of the visit

- decorate within the time set out in the work programme.

For more information please contact us. Or visit our website at [www.gloscityhomes.co.uk](http://www.gloscityhomes.co.uk) or GCHTV on the Looking Local service.



## Contacting us

Customer Services Team, Gloucester City Homes, Atlantic Suite,  
Southgate House, Southgate Street, Gloucester GL1 1UB

**Customer Services Line:** 0800 408 2000 (freephone)

or 01452 530626 (normal call charges apply)

**Text:** 0778 148 2656 **Fax:** 01452 396599 **Minicom:** 01452 396161

**Email:** [customer.services@gloscityhomes.co.uk](mailto:customer.services@gloscityhomes.co.uk)

**Web site:** [www.gloscityhomes.co.uk](http://www.gloscityhomes.co.uk) **Digital TV:** GCHTV on Looking Local

You can also contact us using our online reporting forms. Our website is speech enabled and you can adjust the size of the text and translate it to other languages.

If you would like any part of this document explained, translated or provided in another format such as large print, audio or Braille, please contact us.

আপনি যদি এই ডকুমেন্টের কোন অংশের ব্যাখ্যা, অনুবাদ অথবা বড় অক্ষর, অডিও অথবা ব্রেইলের মত অন্য কোন ফরম্যাটে চান তাহলে দয়া করে আমাদের সাথে যোগাযোগ করুন।

Bengali

如果您希望我們解釋、翻譯本文檔，或提供大字體、音頻或盲文等其他版本，敬請聯繫我們。

Chinese

જો આપને આ પુસ્તકમાંના કોઈપણ ભાગની સ્પષ્ટીકરણ જોઈતી હોય અથવા આ પુસ્તક અન્ય ભાષામાં અથવા રૂપમાં જોઈતી હોય, દાખલા તરીકે, મોટા અક્ષરોમાં, ઓડીયો પર અથવા બ્રેઇલમાં, તો કૃપા કરી અમારા સાથે સંપર્ક કરો.

Gujarati

Proszę zgłosić się do nas po uzyskanie wyjaśnień, przetłumaczenia względnie uzyskania niniejszego dokumentu w większym druku, w postaci dźwiękowej lub języku dla niewidomych.

Polish

اگر آپ اس دستاویز کے کسی حصے کی وضاحت، ترجمہ یا کسی اور شکل میں جیسے کہ بڑے حروف، آڈیو یا ابھرے حروف میں حاصل کرنا چاہتے ہیں، تو براہ مہربانی ہم سے رابطہ کریں۔

Urdu