



Press release

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'Tell us what you think of our services' says GCH

Gloucester City Homes is carrying out a major survey to find out about what customers think about its services.

The survey conducted by BMG Research Ltd, will check out the views of 1600 GCH tenants selected at random over the next few weeks.

Customers will be asked for their views on a range of issues, such as the repairs service, opportunities for participation in the management of their homes, communication and anti-social behaviour.

Ashley Green, Chief Executive of Gloucester City Homes says:

"We urge any of our tenants who receive a questionnaire, to complete and return it. It is very important to us that we know how satisfied our tenants are with the services we provide. The results will help us to ensure that we are able to continually improve our services to meet customers' needs.

The survey is being carried out by an independent company and will be totally anonymous to Gloucester City Homes. This way, tenants can give their honest opinion about our services."

Completed forms will be entered into a draw with prizes of up to £250 to be won.

For further information about this survey or the results of other GCH surveys please contact Customer Services on 0800 408 2000 or visit www.gloscityhomes.co.uk

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